



1 Locate IMEI Number

Firstly you will need to locate the **15 digit IMEI number** of your FS400 device.

This can be found on the box label shown above.

The IMEI number is also printed on the actual tracking device.

If you have an existing iTrack Live account you can skip to step 3.



5 Purchase Subscription

You will automatically receive a free 14 day trial of the software after you have added the device to your iTrack Live account.

After the trial period expires you will need to purchase a subscription from www.itrackgpstrackers.com

Make sure you purchase a Connect+ subscription - the device will only work with a Connect+ subscription.



2 Create User Account

Go to our live GPS tracking platform - www.itracklivetracking.com and click 'create account'.

Enter a valid email address and then you will receive an email containing your login details including a new password.

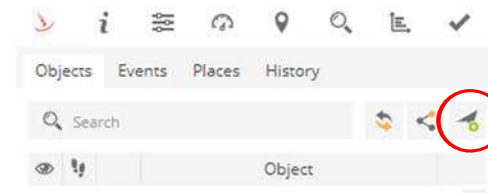
Please check your spam/junk if you can't see the email.



6 iOS/Android App

You can download our FREE App from the App store/Google Play. Simply search for 'iTrack Live GPS' and download the app.

You can then use the same login details created in step 2 to login. Apple users can scan the QR code above with their iPhone camera to quickly download the iOS app.



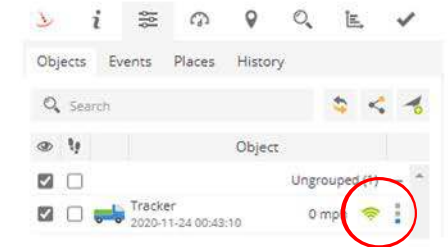
3 Add Your Tracker

Once you've logged in to iTrack Live you need to add your tracker. From the control panel on the left hand side click the icon shown above to **'add object'**. You will need the IMEI from step 1 and also name the object. You can add multiple trackers to a single user account. The added device will then show in the object panel.



7 Ready To Track

You can now control and view your FS400 device on iTrack Live using your PC, smart phone or tablet. For complete instructions and details of the iTrack Live features you can click the information icon in the top left corner of the desktop version of the tracking platform to view a detailed instruction manual.



4 Connect Your Device

Once the device is connected to a power source and a connection is established, you will notice the signal symbol turn green - **the vehicle engine may need to be turned on.** Please refer to the instructions overleaf to see how to connect the tracking device to your vehicle. You can now click the 3 small dots to manage and control the tracker.



8 SMS Tracking

For on-demand tracking via SMS, you can send the tracker a text message command from your phone and the FS400 device will reply with a status report and a link to Google Maps to your mobile phone. Device will only reply to authorised mobile number.

SMS Command: 0000,PRQ

*SMS subscription is required for this feature to work - please add this option when purchasing your Connect+ subscription from step 5. Telephone number of tracker will be provided and your authorised number must be declared.

Connecting Your FS400 GPS Tracker

Installing your iTrack FS400 GPS Tracker is very easy and you should have no problems if you follow the instructions below carefully. If you are unsure and do not feel comfortable or confident installing the device then you should ask a professional auto electrician to install it for you. The device should be connected to the vehicle battery or a permanent live power supply.

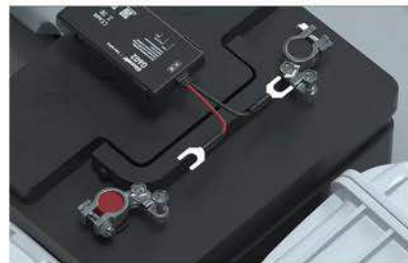


Installation Video

Scan this QR code with your smart phone camera to open a YouTube video showing how to connect your FS400 tracker to your vehicle. Alternatively go to <https://youtu.be/6oZksODqVws>

Step One

Locate the vehicle battery. This is normally under the bonnet but sometimes it is in other locations such as the boot or under a passenger seat. Motorcycle batteries are usually located underneath the seat. Please refer to your vehicle handbook if you are unsure.

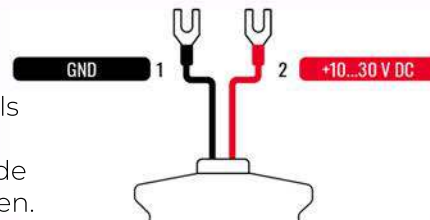


Step Two

Once you've located the vehicle battery clean the surface to remove any grease, dust or dirt. The device must be positioned with the logo facing up as this is where the directional GPS receiver is located. The device must also be positioned horizontally as shown in the picture.

Step Three

Now the tracker is fixed to the battery you need to connect the two red and black wires to the positive (+ve) and negative/ground (-ve) terminals on your vehicle battery. Loosen the nuts on the battery terminal brackets enough so you can slide the tracker fork terminals underneath and tighten. The device is now connected and you should notice the green GPS and status LED's illuminated.



Frequently Asked Questions

- Q** Why is the device not showing online on iTrack Live.
- A** After installing the device for the first time, it can sometimes take a while to establish a GPS fix. If the signal symbol in your object panel is not green then try turning on the engine and move the vehicle. Also, check that the green LED status lights are illuminated on the FS400 tracking device. The device must be installed with the logo facing upwards to allow the GPS receiver to work.
- Q** The GNSS or CELL LED lights are not illuminated.
- A** If the GNSS or CELL LED is not flashing then try to reposition the device to a less obtrusive position so a GPS and GSM signal can be established. If the none of the LED's are flashing then please check the connections and for any damage to the wiring. The device must be connected to a permanent live power supply.
- Q** How do I get SMS location reports?
- A** In order to receive SMS location reports you must have purchased the SMS package when subscribing to iTrack Live Connect+. The device will only reply to authorised numbers - you will need to provide your phone number when purchasing the SMS option. Once subscribed you will be provided with the phone number of your FS400 device and you can then send the SMS command **'0000,PRQ'** from your authorised phone to the FS400 device.

Happy?? Let everyone know and get £5 cashback!

If you are happy with our service and product then please spare a few minutes to write a 5-star Google or Trustpilot review. (link on our website) Once you've left your review fill in the form on our website (www.itrackgpstrackers.com) and we will deposit £5 back to your original payment method as a small token of our appreciation!



Terms: iTrack website orders only. Must be Google or Trustpilot 5-Star review. Must be within 60 days of purchase date. Only one cash-back per customer. Allow 14 days to process cash-back. Offer may be withdrawn at any time.